

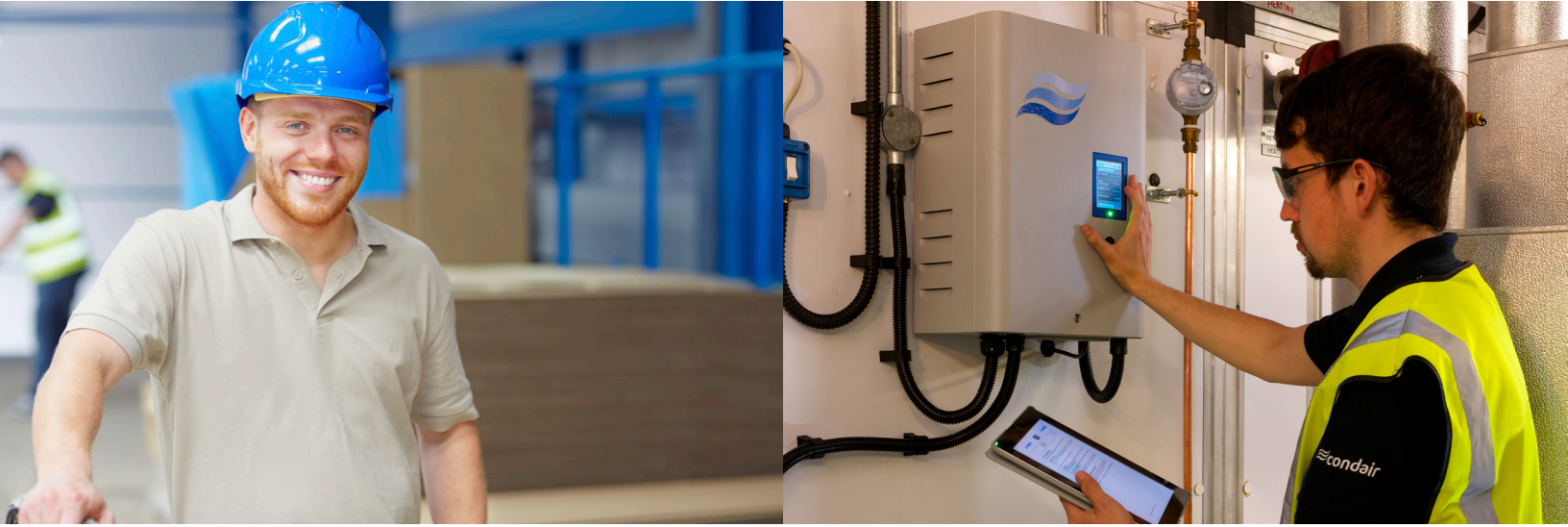


Preventative Maintenance & Total Care Service Agreements

we love humidity

 **nortec**
humidity.com

Maintain Peak Performance & Efficiency



Nortec Humidity is a leading manufacturer of commercial and industrial humidification systems for more than 40 years. We have state-of-the-art products, created using the latest technologies in the industry along with our expertise, to meet the needs of any application.

We are dedicated to providing the highest quality of service, maintenance, and care for your humidifier; and certify your system's quality and reliability year-after-year. There are two comprehensive service agreements available to give you piece of mind with a hands-off approach.

Preventative Maintenance Service Agreement

Our preventative maintenance service agreement provides full-service care and upkeep. It includes top to bottom inspection and maintenance of your humidification system, as well as complete training for your on-site staff.

All work is performed by our specially trained Nortec technicians.

Total Care Service Agreement

Our total care service agreement provides the highest levels of service and support, protecting your investment. It guarantees a complete system review twice a year, and the replacement of any necessary parts.

All work is performed by our certified technicians, so you can have confidence in knowing the job is being done right and your on-site staff is receiving relevant instruction.

Quick & Accurate Water Testing



Bactiquant®-Water Test*

US-EPA Verified Technology

Bactiquant®-Water is a patented method developed to document and quantify bacteria in drinking water and utility water systems. This patented method reduces the analysis time for total bacteria from days to minutes and is verified by the United States Environmental Protection Agency (USEPA).

The analysis provides quick and accurate results and relevant information about water treatment processes in conjunction with the microbiological water quality. A Bactiquant®-Water analysis provides a comprehensive quantification of total bacterial

presence that includes planktonic bacteria, particle associated bacteria, anaerobes as well as aerobes.

Our Total Care Service Agreements include two annual Bactiquant®-Water tests with instant on-site certification. Each test includes an analysis of water from the pump station and a humidification head to ensure complete hygiene of the system. To ensure correct and reliable measurements, all of our technicians are certified to perform the Bactiquant®-Water test through an extensive Mycometer training program.

mycometer
rapid microbiology – on-site technology

ETV  **US-EPA**
verified technology

ASHRAE innovation award
recipient

Service Agreement Key Features

Our Preventative Maintenance (PM) and Total Care (TCA) service agreements review the following aspects of your humidification system.

- Bactiquant®-Water On-site Testing* – *Ensure proper water quality during the humidification process.*
- Water Pre-treatment – *Function test and cleaning.*
- Reverse Osmosis System – *Output performance test, filter replacement, system disinfection, and UV light replacement (as needed).*
- High Pressure Pump – *Filter replacement, test safety features, UV light, disinfection of pump, pressure regulator adjustment, and solenoid valves rebuild (as needed).*
- Controllers – *Function test, parameter check, and inspection.*
- Humidification Heads – *Function test and inspection.*
- Humidification & Max Limit Sensors – *Function test, calibration, & cleaning.*



Service Plan Features Comparison

Features	Preventative Maintenance	Total Care
Two Annual Service Visits - Covers labor and technician travel	■	■
Priority Response For On-site Service Calls	■	■
On-site Training - Compete system & operations review with staff	■	■
Two annual Bactiquant®-Water tests - Get instant certificate	■	■
Unlimited Telephone Technical Support	■	■
Comprehensive Warranty - Extends factory warranty		■
One Fixed Price Guarantee - Makes costs predictable		■
Spare Parts & Consumables (does not include salt for softner)		■
Replacement Parts		■

Protect your investment and set up the service agreement that's right for your business today. Both will provide the highest standard for service and support, protecting you and your business.

USA 2700 90th Street, Sturtevant, WI 53177
Canada 2740 Fenton Road, Ottawa, Ontario K1T 3T7
Tel 1.866.NORTEC1 **Fax** 613.822.7964 **Email** pm.nortec@humidity.com

